

**Register  
Now!**



## **“The Benefit of Disclosure and Apology: Responding to Adverse Patient Events”**

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An informational symposium sponsored by  
The New Jersey Council of Teaching Hospitals

**Date:** Wednesday, October 4, 2006

**Time:** 9:00 AM ~ 3:00 PM

**Place:** Robert Wood Johnson Hamilton Center for  
Health and Wellness  
3100 Quakerbridge Road, Mercerville, NJ

### ◆ ◆ ◆ **Confirmed Faculty** ◆ ◆ ◆

**Lucian L. Leape, MD**

Adjunct Professor of Health Policy  
Harvard School of Public Health

**Richard C. Boothman**

Chief Risk Officer  
University of Michigan Health System

**Douglas B. Wojcieszak**

Spokesperson  
The Sorry Works! Coalition

**Dale Ann Micalizzi**

Advocate for Pediatric Patient Safety  
& Transparency in Medicine

### **Who Should Attend and Why?**

- **Chief Medical Officers**
- **VPs of Quality & Patient Safety**
- **VPs of Risk Management**
- **Legal Counsel**

Following a serious, preventable injury, disclosing the circumstances leading to the event, acknowledging the error and providing an apology may be the most important things the physician can do to help the patient, family, and caregiver heal. Why? How does this process help the patient and the caregiver heal? Are there legal ramifications to admitting fault? What are the consequences of NOT apologizing? Using real examples, we will explore this subject from theoretical, practical, emotional and financial perspectives.

**Following this symposium you will be able to:**

- Understand why communicating this information benefits caregivers, patients and their families
- Identify the impact of an apology on the caregiver and patient
  - Evaluate the financial benefit of disclosure

**SEE REVERSE FOR REGISTRATION**

Please make checks payable to NJCTH, 154 West State Street, Trenton, NJ 08608  
For any questions, please contact Maureen McKee at 609-656-9615 or via-mail at  
mmckee@njcth.org

Registration Fee: \_\_\_\_\_ NJCTH Non-Members: \$150.00/pp  
(Includes Continental Breakfast & Lunch)

\_\_\_\_\_ NJCTH Members: \$50.00/pp

Name & Credentials: \_\_\_\_\_  
Title: \_\_\_\_\_  
Institution: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone: \_\_\_\_\_  
E-Mail: \_\_\_\_\_

Please Print

**SYMPOSIUM REGISTRATION FORM**  
**“The Benefit of Disclosure and Apology: Responding to Adverse Patient Events”**  
**Wednesday, October 4, 2006**  
**Robert Wood Johnson Hamilton Center for Health & Wellness**

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New Jersey Council of Teaching Hospitals  
154 West State Street  
Trenton, New Jersey 08608

**Register Now !**  
**Symposium Space Limited**